19735



การสอบคัดเลือกบุคคลเข้าศึกษา ในมหาวิทยาลัยขอนแก่นโดยวิธีรับตรง ประจำปีการศึกษา 2551

ชื่อ	รหัสวิชา 03
เลขที่นั่งสอบ	ข้อสอบวิชา ภาษาอังกฤษ
สนามสอบ	วันที่ 3 พฤศจิกายน 2550
ห้องสอบ	เวลา 09.00 - 11.00 น.

คำอธิบาย

- 1. ข้อสอบนี้เป็นข้อสอบ **ชุดที่ 1** มี 14 หน้า (100 ข้อ) คะแนนเต็ม 100 คะแนน
- ก่อนตอบกำถาม ต้องเขียนชื่อ เลขที่นั่งสอบ สนามสอบและห้องสอบ ลงในกระคาษแผ่นนี้ และในกระคาษกำตอบ พร้อมทั้งระบายรหัสเลขที่นั่งสอบ รหัสวิชา และชุดข้อสอบให้ตรง กับชุดข้อสอบที่รับ
- ในการตอบ ให้ใช้ดินสอดำเบอร์ 2B ระบาขวงกลมตัวเลือก (1) (2) (3) หรือ (4) ใน กระดาษ กำตอบให้เต็มวง (ห้ามระบายนอกวง) ในแต่ละข้อมีกำตอบที่ถูกต้องหรือ เหมาะสมที่สุดเพียงกำตอบเดียว

ตัวอย่าง ถ้าเลือก (2) เป็นคำตอบที่ถูกต้อง ให้ทำดังนี้
 (1) (3) (4)

ถ้าต้องการเปลี่ยนตัวเลือกใหม่ ต้องลบรอยระบายในวงกลมตัวเลือกเดิมให้สะอาคหมครอย ดำเสียก่อน แล้วจึงระบายวงกลมตัวเลือกใหม่

- ห้าม นาง้อสอบและกระคาษกำตอบออกจากห้องสอบ
- ไม่อนุญาตให้ผู้เข้าสอบออกจากห้องสอบก่อนเวลาสอบผ่านไป 1 ชั่วโมง 30 นาที

เอกสารนี้เป็นเอกสารสงวนสิทธิ์ของทางราชการ

ห้ำม เผยแพร่ อ้างอิง หรือเฉลย ก่อนวันที่ 19 ธันวาคม 2550

ชื่อวิชา **ภาษาอังกฤษ**

1.

Part I: Reading

Instructions: Read the passages, and then answer the questions.

Passage A

¹In an attempt to better their lives, people have significantly changed the environment. For example, the Egyptians built the Aswan High Dam across the Nile River to generate electric power, control flooding, and improve irrigation. The completed dam, however, has caused major problems.

²The dam holds back much of the rich silt that fertilized the fields during the flood season each year. Farmers in Egypt must now use artificial fertilizers, more than farmers in any other country. In addition, the flow of the Nile's waters to the Mediterranean Sea held back the salty sea water. After the dam was built, less water flowed down to the Mediterranean. Salt water now enters the delta, making some of the once fertile land unfit for farming.

³Pollution, as well as the search for minerals and other natural resources, has ruined formerly productive lands. In northern Africa, Arabia, and India, deserts are expanding at the rate of thousands of square miles each year because of overgrazing and poor irrigation. Safeguarding the world requires global cooperation.

- 1. What can be summarized from this passage?
 - [1] People need to change the environment so that they will have better lives.
- [2] Positive things far outweigh negative things in the changes of the environment.
 - [3] Nature should be left untouched.
- [4] There are prices for changing the environment.
- 2. What does the word "however" (paragraph 1) signal the readers to expect of the next pieces of information?
 - [1] other positive things will follow
- [2] unplanned negatives things have also occurred
- [3] major problems existed before the [4] good and bad things happen together naturally
- dam was completed 3. Why do Egyptian farmers need a lot of artificial fertilizers now?
 - [1] The rich silt spreads all over the fields.
- [2] There have been more floods after the completion of the dam.
- arable lands.
- [3] There are less natural fertilizers on [4] The dam enables farmers to buy more artificial fertilizers.

[2] artificial fertilizers

- 4. According to paragraph 2, what makes the once rich farm land become unfit for farming?
 - [1] salt water
 - [3] the delta
- [4] the Mediterranean Sea
- 5. How does the writer see the environmental problem?
 - [1] It is a local problem which can be solved locally.
 - [3] Dams should not be built because they are the major cause of environmental problems.
- [2] It is an international issue which needs to be solved internationally.
- [4] People should not search for natural resources because doing so would ruin the environment.

ชื่อวิชา ภาษาอังกฤษ

เวลา 09.00 - 11.00 น.

Passage B

A staple of Chinese and Indian cuisine, bitter melon lives up to its name. Also known as bitter gourd, bitter apple, and bitter cucumber, it's been used as a contraceptive, a treatment for psoriasis, and a variety of other purposes. Mainly though, it's been hailed for lowering blood sugar, and the fruit and seeds are loaded with chemicals that appear to have an impact on glucose or insulin.

Studies suggest bitter melon may work on several levels, such as boosting insulin secretion, improving the ability of cells to absorb glucose, and hindering the release of glucose from the liver. One of the largest studies of bitter melon in people with type 2 diabetes lasted only two days, but it caused significant drops in blood sugar for 100 participants within hours of drinking suspended vegetable pulp.

Herbalists often suggest taking it in juice (50ml is a typical daily dose), but if you don't like the bitter taste you can consider capsules instead. Look for products made from the fruit or seeds – the apparent source of bitter melon's effects.

6. What is the best summary for this passage?

- [1] There are many kinds of bitter melon.
- [2] Indian people put bitter melon in their food.
- [3] Studies on bitter melon are useful for the public.
- [4] Bitter melon can help fight some diseases in the human body.

7. What effect of bitter melon is discussed most in the passage?

- The effect on
 - [1] diabetes
 - [2] contraceptives
 - [3] herbalists
 - [4] staples

8. What product from bitter melon is made to avoid the unpleasant taste?

- [1] food
- [2] sweets
- [3] capsules
- [4] juice
- 9. According to the studies on the effects of this melon in people, what is the most clearly seen result of taking its juice?
 - [1] boosting insulin secretion
 - [2] decreasing blood sugar level
 - [3] improving ability of cells to absorb glucose
 - [4] hindering the release of glucose from the liver
- 10. Herbalists are people who
 - [1] consume a lot of herbs
 - [2] extract herbs from plants
 - [3] grow and use herbs to treat illness
 - [4] prefer herbs to other plant foods

เวลา 09.00 - 11.00 น.

Passage C

How Important Is Music?

On National music day we sent our reporters out to ask people on the streets what they thought about music. Here's what they said.

Music? I hate the <u>stuff</u>. You have to listen to it in shops, supermarkets, town centres, airports, everywhere! There's always music playing in the background. And you know what I hate most? When you ring up some company and they put you on hold and play you some classical music. Give me a world without music, and the sooner, the better.

Colin Parker, 47, taxi diver

It's an <u>enigma</u>, isn't it? I mean almost everyone listens to music of some kind, and everyone understands it. You don't have to be a musical expert to know when a piece of music is sad or when it's happy. It doesn't even seem to matter what culture you come from. Everyone responds to music in some way or other. Even more than the visual arts, I think. But then I would say that. I teach music at a local school!

Tony Collin, 29, teacher I don't really think about music much. It doesn't interest me. I think I'm more of a visual person. Some people seem to have an ear for music. The moment they hear a tune they can recognise it, but most of it sounds the same to me. I do like a bit of music at important moments, though, like a wedding or something. But that's about it. *Sally James, 19, secretary*

11. What does the word "stuff" refer to?

[1] thing

[3] shops

12. What is the synonym of the word "enigma"?

[1] mystery

- [3] classic
- 13. If Sally is a visual person, Tony is...
 - [1] a visual person
 - [3] an auditory person
- 14. Which is true according to this passage?
 - [1] Colin hates only classical music.
 - [2] Only a well-trained person can identify different kinds of music, according to Tony.
 - [3] Tony thinks that music is universal.
 - [4] There are two people who do not like music at all.
- 15. What is the purpose of this passage?
 - [1] to present different opinions about music
 - [2] to inform the benefits of music
 - [3] to persuade the readers to listen to music
 - [4] to describe how to recognise a piece of music

[2] music

[4] background

[2] romance

- [4] stigma
- [2] a tactile person
- [4] a kinesthetic person

ชื่อวิชา **ภาษาอังกฤษ**

เวลา 09.00 - 11.00 น.

Passage D

Chinese statue stolen by the French goes under hammer

Associated Press

HONG KONG

¹SOTHEBY'S WILL auction a bronze horse head that French troops stole from Beijing's imperial Summer Palace in 1860 and the auction house said yesterday it expects the piece to fetch more than 60 million Hong Kong dollars (Bt265 million).

²The current owner, an unidentified Taiwanese collector, paid around £200,000 (Bt13.8 million) for the bronze relic in 1989 at Sotheby's auction in London, said Nicolas Chow, Sotheby's chief of Chinese Ceramics and Works of Art.

³The piece is one of 12 animal heads from the Chinese zodiac that

British and French troops in

1860.

formed part of an elaborate water clock fountain designed by Jesuit missionaries. The 12 heads marked time by spouting water.

⁴The Chinese government says the heads were looted by British and French troops during the second Opium War in 1860 from Beijing's Yuan Ming Yuan, also known as the Old Summer Palace, and should be returned.

⁵Sotheby's lawyers say the October 9 Hong Kong auction of the horse head is legal, although Chow said in a separate statement the auction house hopes the item "will be <u>repatriated</u> to China."

16. What does "Chinese statue" refer to?	
[1] the animal head	[2] the horse head
[3] the Chinese zodiac	[4] the spouting water
17. Which word in the article has the same	meaning as "goes under hammer"?
[1] auction	[2] mark
[3] relic	[4] stealth
18. How many sections are there in the Chi	inese zodiac?
[1] 13	[2] 12
[3] 11	[4] 10
19. Which word can replace "repatriated"?	
[1] gone up	[2] sold to
[3] brought about	[4] sent back
20. What do you understand from paragrap	oh 4?
[1] The animal heads were bought by	[2] The animal heads were given to
British and French troops in	British and French troops in 1860.
1860.	
[3] The animal heads were burgled by	[4] The animal heads were occupied by

British and French troops in 1860.

เวลา 09.00 - 11.00 น.

Part II: Cloze

ชื่อวิชา **ภาษาอังกฤษ**

Instructions: Fill in each blank with an appropriate word.

Passage A

Athletes who inject themselves with synthetic insulin to boost their performance could soon be caught out by a simple urine test. Athletes and bodybuilders sometimes inject insulin ______ it makes carbohydrates from food burn more efficiently, 22 ______ extra energy. It ______ prevents muscle breakdown. Sports ______ 24 _____ banned insulin in 1998 amid rumours that bodybuilders were abusing it, but until now there _______ no test available to detect cheats. In the

interim, new forms of insulin with longer-lasting effects have been developed. These synthetic forms of insulin <u>26</u> from the natural version by only a couple of amino acids. Wilhelm Schänzer and his colleagues at the German Sport University in Cologne have now managed to identify the <u>27</u> "fingerprint" of long-lasting insulin using a <u>28</u> called mass spectrometry. This breaks the insulin into fragments and separates them according to <u>29</u>, generating a spectral pattern of peaks which would look different for synthetic and natural insulin. The test is being evaluated by the World Anti-Doping Agency and should be ready

	ne 2008 <u>30</u> in Beijing, Chin	1
21.	[1] although [3] because	[2] until [4] whenever
22.	[1] provide[3] provided	[2] providing[4] to provide
23.	[1] also[3] much	[2] probably[4] next
24.	[1] players[3] supporters	[2] authorities[4] audiences
25.	[1] has been[3] have been	[2] had been [4] will have been
26.	[1] differ[3] protect	[2] follow [4] manage
27.	[1] colourful[3] sizeable	[2] delighted [4] unique
28.	[1] research[3] technique	[2] instrument[4] accessory
29.	[1] weigh[3] weighing	[2] weight[4] weighed
30.	[1] League championship	[2] US Open

[3] Olympics

[2] US Open [4] SEA Games

ชื่อวิชา **ภาษาอังกฤษ**

วันเสาร์ที่ 3 พฤศจิกายน 2550

เวลา 09.00 – 11.00 น.

Passage B

In Great Britain, the prospect of having robots "talk" to hospital patients or even check their temperatures may seem a little far-fetched at first. But by 2010, Britain could well be bracing for 31 is known as a new generation of "nurse-bots" capable of 32 wards and attending to patients.

A team of British and German scientists is reported <u>33</u> on robots which can monitor patients' <u>34</u> using laser or thermal imaging. <u>"35</u> face and voice recognition technology, the robot should be able to communicate with patients <u>36</u> even spot unauthorized visitors," the research team was quoted as saying.

They hoped that the machines would ease pressure on staff by <u>37</u> tasks such as mopping up spills.

While there is little doubt that "nurse-bots" could <u>38</u> a complimentary role by easing the workload of a staff, the <u>39</u> of the nursing service -- notably the human element of care and compassion for patients -- may suffer.

For who can lend a sympathetic ear or whisper <u>40</u> words to an elderly patient or a stressed out child in unfamiliar surroundings but a caring nurse?

31.	[1] who[3] whose	[2] which[4] what
.32.	[1] clean[3] cleaned	[2] cleaning [4] to clean
33.	[1] work[3] worked	[2] working [4] to work
34.	[1] symptom[3] temperature	[2] behavior[4] operation
35.	[1] With [3] On	[2] By [4] For
36.	[1] and [3] so	[2] but [4] yet
37.	[1] making up[3] taking over	[2] putting off[4] piling up
38.	[1] change[3] do	[2] play [4] quit
39.	[1] succeed[3] quantity	[2] workload [4] quality
40.	[1] comforting[3] quiet	[2] loud [4] helpful

วันเสาร์ที่ 3 พฤศจิกายน 2550

ชื่อวิชา **ภาษาอังกฤษ**

ชุดที่ 1

เวลา 09.00 - 11.00 น.

Part III: Vocabulary Part III A Instructions: Choose a word or words which have similar meaning to the one(s) which is underlined. 41. Nalinee, a fearless person, traveled around the world by herself. [1] frightful [2] brave [3] healthy [4] able 42. Precha always feels irritated when asked how much he makes. [1] surprised [2] amazed [3] annoved [4] disappointed 43. Joe, a Westerner living in Thailand, feels grateful for being accepted as a member here. [1] thankful [2] awkward [3] happy [4] resentful 44. People who have been affected by natural disasters have to endure their difficult situation. [1] live [2] encourage [3] fight [4] tolerate 45. Despite his poverty, Sam is a cheerful person. [1] as a result of [2] because of [3] in spite of [4] even though 46. More than 10, 000 people had to be evacuated after the city was flooded with the heaviest rainfall in a century. [1] settled down [2] run away [3] got off [4] moved out 47. In Britain, councils spend more than 150 million pounds (about 10.5 billion bath) per year <u>blitzing</u> gum from the streets using chemicals and spray jets. [1] chewing [2] removing [3] painting [4] spraying 48. Rivers, streams, and waterfalls can be treacherous at all times, especially when water levels are high. Approach them cautiously and be alert of undercut banks and slippery rock. [1] flooding [2] overflow [3] increasing [4] dangerous 49. Government officials will designate three bays in Nakhon Sri Thammarat as environmental protection zone to stop dolphin population from dwindling further. [1] increasing [2] decreasing [3] fleeing [4] approaching 50. In order to curb pollution problems in Indonesia's capitals, cars will be tagged with "green" stickers after passing emission test. [1] check [2] strengthen [3] control [4] create

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ชื่อวิชา **ภาษาอังกฤษ**

ชุดที่ 1

เวลา 09.00 – 11.00 น.

Part III B

Instructions: Complete the sentence using an appropriate word.

51. The height of the Plains of North Amer climate. Summer days are hot and dry w	ica adds to the of the of the of the
snowstorms, frosts and blizzards.	
[1] extremes	[2] differences
 [1] extremes [3] features 52. Many Indian women are tragically [1] regulated [3] overburdened 	[4] temperatures
52. Many Indian women are tragically	and die of malnutrition.
[1] regulated	[2] underfed
[3] overburdened	[4] misguided
53. The firemen said he would try to	the little girl's cat from the
burning building but it would be very da	
[1] stop[3] steal	[2] rescue
[3] steal	[4] throw
54. The police plan toa num	ber of football hooligans who started
the fight last night.	
[1] export	[2] arrest
[3] understand	[4] introduce
[1] export[3] understand55. A formal letter should be written	to show politeness.
[1] courteously	[2] literally
[3] respectively	[4] supportively
[1] courteously [3] respectively 56. Kanya is by the movie G	one with the Wind so she is looking for a
CD to keep in her collection.	
[1] imagined[3] illuminated	[2] impressed
[3] illuminated	[4] illustrated
57. Tammi has already taken the entrance of	examination twice, but she said she would
never	±
[1] bear on	[2] carry on
[1] bear on [3] give up	[4] put out
58. After leaving her office, Tammi headed	home, but she en route at a
convenience store to get some milk for l	
[1] stopped up[3] stopped off	[2] stopped out
[3] stopped off	[4] stopped over
59. Yiwu is home to the International Trad	
	e is only two-fifths complete, but the two
	the truth that anything that can be
made, can be made cheaper in China.	
[1] improve	[2] notice
[3] represent	[4] demonstrate
60. It was a shock when a plane	
then many people have avoided travelir	ng by plane.
[1] crash	[2] damage
[3] evidence	[4] failing

[1]

[4]

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เวลา 09.00 - 11.00 น.

ชื่อวิชา **ภาษาอังกฤษ**

Part IV: Error Detection

ชดที่ 1

Instructions: Find one mistake in each item. 61. Tokyo is now certainly one of the largest city in the world. [1] [2] [3] [4] 、 62. The highest oil price is a major problem that many countries are facing. [1] [2] [3] [4] 63. Human being need to be aware of global warming which has serious [1] [2] [3] consequences. [4] 64. As Myanmar is our neighboring country, we should closely following what is [1] [2] [3] happening there. [4] 65. Thailand has plenty of natural resources excepting petroleum. [1] [2] [3] [4] 66. You can learn a second language in the classroom, at home, or a country [1] [2] [3] where the language is spoken. [4] 67. Basic knowledge of mathematics and electronics were used to develop the [2] [3] high-speed electronic computer. [4] 68. I made an appointment with my advisor, so I could ask his advice about the [1] [2] [3] [4] entrance examination. 69. According to the rules, you mustn't to open your papers before the exam [1] [2] [3] begins. 70. Confusing by the questions in the interview, I answered incorrectly. [1] [2] [3] [4] 71. How many plastic bags do you use each day? Two ... three ... ten? If you live [1][2] alone and <u>rely</u> on takeaway food, then the latter is more <u>like</u> to be true. [3] [4] 72. Say goodbye to meat. Become a vegetation. Fruit and vegetables need [1] water, sunshine and soil to grow, but a cow needs 15 kilograms of vegetation [2] to produce one kilogram of meat. [3] [4]

ชื่อวิชา **ภาษาอังกฤษ**

11 ชุดที่ 1

73. While a large <u>proportion</u> of Thai students <u>along</u> the Work and Travel [1] [2]
programme <u>enjoy</u> their cultural <u>exchange</u> in the United States, some have [3] [4]
had a bitter experience abroad.
74. More <u>than</u> 150 guest passengers of Thai Airways International were stuck [1]
inside a <u>visiting</u> Airbus A 380 for <u>nearly</u> two hours at the airport yesterday, [2] [3]
after a minor accident <u>damaging</u> a wing tip. [4]
75. Park rangers, environmentalists and students gather yesterday at a
[1] [2] monument to wildlife activist, Sueb Nakhasatian in UhaiThani <u>to mark</u> 17
[3]
years <u>since</u> his death. [4]
76. Ten-million-year-old fossils discovered in Ethiopia show that humans and apes
[1] [2]
probably <u>splited</u> six or seven million years earlier than widely <u>thought</u> .
[3] [4]
77. Tyrannosaurus rex was not just a fearsome <u>carnivore</u> but <u>would</u> have been able to [1] [2]
run the speed of 28.64 kilometres per an hour, according to research published by
[3] [4]
British scientists.
78. In addition to brushing and flossing, a balancing diet can protect teeth from decay
[1] [2] [3]
and keep the gum healthy.
[4]
79. Mozart was only five years old when he <u>handed</u> his father, Leopold, [1]
an <u>ink-smeared</u> page with his first composition scribbling on it.
[2] [3] [4]
80. "The Arctic ice cap has collapsed at an unprecedented rate this summer and
[1]
levels of sea ice in the region now stands at a record low," said scientists last
[2] [3] [4]
night.

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ชื่อวิชา ภาษาอังกฤษ

ชุดที่ 1

เวลา 09.00 - 11.00 น.

Part V: Conversation

Part V A

Instructions: Choose the best answer to complete the dialogues.

81. A. _____

B. I hope so. I bought a tape recorder yesterday but the playing instructions are missing.

- [1] Can I help you
- [2] Do you think you are lucky

, please.

- [3] Are you happy now
- [4] Should I call back later
- 82. A.
 - B. Do you want to send it airmail?
 - [1] That cardboard box
 - [2] Only ice cream
 - [3] A stamp for Brazil
 - [4] Two tickets front row
- 83. A. Would you mind if I borrow your tape recorder tonight?
 - B. Sorry, _
 - A. Oh, never mind, then.
 - [1] that's not fair
 - [2] I'm going to use it
 - [3] you should buy one
 - [4] Brian will return it soon
- 84. A. Do you celebrate birthdays in your family?
 - B. Yes, ____
- [1] I like it
- [2] I think so
- [3] we always do
- [4] that's a good idea
- 85. A. Do you think this color suits me?
 - B. No, I don't think it suits you,
 - [1] it's too expensive
 - [2] the quality is not good
 - [3] I think it's not well made
 - [4] you would look better in something lighter

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วันเสาร์ที่ 3 พฤศจิกายน 2550

ชุดที่ 1 ชื่อวิชา **ภาษาอังกฤษ**

เวลา 09.00 – 11.00 น.

Part V B Instructions: Fill in the blank with the best response.

	Chart, a matayomsuksa 6 student, is discussing with a counselor what
	dy in a university. I would like to know what I should study at university.
Chart:	
	What do you like to do?
Chart:	I am not sure. But I know one thing for sure. I don't like sciences.
Counselor:	But you are in the science program, <u>86</u> ?
Chart	Yes, but I don't like any sciences, biology, chemistry, physics or
	whatever.
Counselor:	What do you like to do then?
Chart	I like painting, drawing <u>87</u> , that sort of things.
Counselor:	I understand that you don't like sciences. What you need to consider is
	your future <u>88</u> , too. How many painters can make a
	89 in our society?
Chart:	I don't want to think about that. I love the arts. It is my life. I will live
	and die for it.
Counselor:	Well, think carefully. It is your life. I will accept and respect your
	90 whatever it is.
Chart:	Thank you.
86. [1] are	e you [2] aren't you
[3] do	
87. [1] m	
[3] pi	
88. [1] ca	
[3] lif	
89. [1] jo	rea 111
[3] lif	
and the second	cision [2] thinking
90. [1] de [3] fu	
	iuic [4] study
Situation 2	
	: Yes, can I help you?
Travel agent	I'd like to book a holiday. <u>91</u> ?
Dan:	
Travel agent	Oh, you know, 92.
Dan:	
Travel agent	
Dan:	Well, I've been there once already.
Travel agent	
	prehistoric culture.
Dan:	<u>94</u>
Travel agent	
Dan:	Really? But is it worth it?
Travel agent	Well, it's definitely worth considering. Archaeologists believe
	the designs on Ban Chiang earthenware are the oldest pot
51,	designs in the world.

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ชื่อวิชา **ภาษาอังกฤษ**

ชดที่ 1

เวลา 09.00 - 11.00 น.

Dan:	95 ?
Travel agent:	Sure. Here you are.
Dan:	Thanks.

91.

92.

94.

95

[1] Is it worth visiting there?

[2] Do you think it's a good idea?

[3] Could you tell me what it is?

- [4] Could you recommend anything?
- [1] I'm interested in history and culture.
 - [2] I'm interested in sun, sea, and sand.
 - [3] I'd like to go rock climbing.

[4] I'd like to go fishing.

93. [1] where do you want to go?

[2] what about going to Sukhothai Historical Park?

[3] have you thought of going to Ban Chiang in Udonthani?

- [4] how about going to Huai Kha Khaeng Wildlife Reserve in Uthaithani?
- [1] I'd like to know how can I get there.

[2] I don't want to go there.

[3] I don't think I can afford that.

[4] I think I will pay by cash.

- [1] Can I ask for more information?
 - [2] Can I have a look at the brochure?
 - [3] Can I pay by credit card?
 - [4] Can I have your name?

Situation 3

- A: May I help you?
- B: <u>96</u>. I'd like to return this computer game.
- A: <u>97</u>?

B: Your ad says it's the easiest computer game in the world, but _____98____.

- A: Have you read the instructions in the manual?
- B: <u>99</u>, but I can't set it up.
- A: All right. You know that you can change this to another computer game, but <u>100</u>.
- 96. [1] Thank you
 - [3] Yes, please
- 97. [1] What's the computer game?
 - [3] What problem have you got?
- 98. [1] it is actually
 - [3] it is too easy
- 99. [1] Definitely not
 - [3] No doubt
- 100. [1] you can't ask for a refund
 - [3] you can't complain anyway

- [2] All right
- [4] No, of course not
- [2] What about the game?
- [4] What's the problem with it?
- [2] it isn't easy at all
- [4] it isn't too difficult
- [2] Not at all
- [4] Never mind
- [2] you can't try it at all
- [4] you can't replay it